



Say Goodbye To Worry

As we rely more and more on technology to help us manage our clients and caregivers, many struggle with how to ensure that business data is safe. After all you've spent time building a list of clients and caregivers, so you don't want to lose that information because a computer backup failed. If you're using Generations®, you can stop worrying right now.

We offer a service called Hosting that will truly set your mind at ease. Using Virtual Private Network technology, you connect directly to your data on our server at a state-of-the-art, climate controlled, and high security data center. Major corporations use this technology because it is safe and reliable.

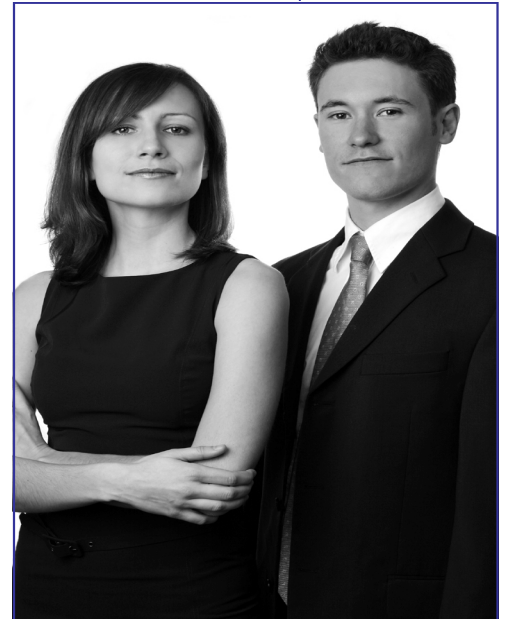
You can access your data twenty-four hours a day provided Generations® is installed on the computer you are using. And the service is both fast and dependable. In fact over the last year, our hosted solution was up and functioning more than 99.9% of the time.

To use the Hosted service, you must have high speed internet access. The facility has multiple backup procedures and generators, so as long as your internet is working you should easily connect to Generations® Hosted. Backups are done for you on both a daily and weekly basis.

Using the Generations® Hosted service has one other very important advantage over web-based programs: you will not lose your Windows® functionality. You can continue to easily transfer data between Generations® and other programs like QuickBooks®, and Microsoft Outlook that you typically use throughout the business day.

On the other hand, if you are hosting the data in your office, our automatic backups will ensure that your data is safe and secure. Our support department can assist you with this easy process.

So, whether you're hosting your data or using Generations® Hosting, it's ok to relax and say goodbye to worries. Your data is safe and secure with Generations®.



Integrated Database Systems, Inc.

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Generations Hosting

Summary of Statistics for Hosted Database Server

Total Uptime: 99.927% Total Downtime: 0.073%

Average Response Time: 0.040 seconds

Year	Month	Uptime	Downtime	Average Response Time
2009	April	99.979%	0.021%	0.040
2009	March	99.945%	0.055%	0.040
2009	February	99.975%	0.025%	0.039
2009	January	100.00%	0.000%	0.042
2008	December	100.00%	0.000%	0.042
2008	November	100.00%	0.000%	0.042
2008	October	99.967%	0.033%	0.042
2008	September	99.971%	0.029%	0.041
2008	August	99.456%	0.544%	0.040
2008	July	99.921%	0.079%	0.046
2008	June	100.00%	0.000%	0.037
2008	May	99.910%	0.090%	0.038
2008	April	100.000%	0.000%	0.040

Figures accurate as of May 1, 2009.

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